

HOW TO MAKE AN ONLINE PAYMENT

1. To make an online payment go to cabanc.com
2. On the left hand side, next to “Make a payment”, hit the green “GO” Button.
3. Under the MutualPay Property Pay, select “Make a payment”
4. Click the third button “Pay Now”
5. Select “Yes” to agree to the terms
6. Fill out the information on this page

Management ID is: 8015

Association ID:

Condos: 217

Villages: 216

Estates: 215

Account Number is specific to you. This 5-digit number can be found on your payment coupons and/or your statement.

STEP 1:

The screenshot shows the Mutual of Omaha Bank website interface. At the top, there is a navigation bar with the bank's logo and links for "FIND A: No-Fee ATM", "Bank Location", "Bank Representative", "Resource Center", "FAQ", and "Contact Us". Below this is a search bar and a menu with "Individuals", "Businesses", and "Community Associations". The "Community Associations" menu is expanded, showing "Management Companies", "MutualPay Products", "Loans & Financing Solutions", and "CondoCerts Online Document Management".

The main content area features a "PERSONAL ONLINE BANKING" section with a login form (Username, Password, Go) and a "Need online access? Enroll Now >" link. Below this is an "ACCESS MY ACCOUNT" section with a dropdown menu for "Business Online Banking" and a "GO" button. The "MAKE A PAYMENT" section is highlighted with a red circle, showing a dropdown menu for "Pay HOA Assessment, Rent &" and a "GO" button.

To the right of the login form is a promotional banner for "CERTIFICATES OF DEPOSIT" with rates for 15-Month CD (2.35% APY) and 36-Month CD (2.75% APY), and a "LEARN MORE" button.

Below the banner are three service tiles: "Expanded Protection" (with a safe icon), "Simplify Paperwork" (with a stack of papers icon), and "Pay HOA Assessments, Rent and Other Services" (with a building icon). Each tile has a brief description of the service.

STEP 2:

The screenshot shows the Mutual of Omaha Bank website. The top navigation bar includes "Individuals", "Businesses", and "Community Associations". Below this, there are links for "Management Companies", "MutualPay Products", "Loans & Financing Solutions", and "CondoCerts Online Document Management". The main content area features a banner for "Introducing MutualPaySM PROPERTY PAY" with a sub-header "A new payment site and mobile app. A simple, quick and easy way to make property payments" and a button to "Download the app from Google Play or the App Store". Below the banner, there is a breadcrumb trail: "Home > Community Associations > Make a Payment". The main heading is "Make a Payment". A notice states: "We are currently experiencing longer than average hold times due to high call volume. Please email our Customer service team for assistance at service@mutualpaypropertypay.com". There are three main sections: 1. "Introducing MutualPaySM Property Pay" with a sub-heading "Make a Payment" circled in red. 2. "Get eCheck Payment History" with a sub-heading "View History". 3. A "PAY NOW" button in a box with a sub-heading "A secure, convenient way to make payments" and two links: "How to make a one-time payment on MutualPay Property Pay" and "How to create a payment schedule on MutualPay Property Pay".

STEP 3:

The screenshot shows the MutualPay Property Pay login and payment page. At the top, there is a logo of three houses. Below the logo, the heading reads "Welcome to MutualPaySM Property Pay". The text below the heading says: "Pay your assessments, dues and other property-related fees quickly and conveniently." Below this, it states: "A new User ID and Password is required to create an account in MutualPay Property Pay. You may make a one-time payment at any time without creating a new account by selecting Pay Now." There are three buttons: "Sign Up", "Login", and "Pay Now". The "Pay Now" button is circled in red. Below the "Pay Now" button, there is a link for "Pay by Mail".

STEP 4:

The screenshot shows the Mutual of Omaha Bank website interface. At the top left is the bank's logo. The main content area features a 'Pay Now' section with a form containing fields for 'First Name', 'Email Address', and 'Phone Number'. A modal dialog box is overlaid on the form, titled 'Agree to Terms and Conditions'. The dialog contains the following text:

Property Pay Online and Mobile Payment Terms and Conditions of Service

This Agreement ("Agreement") contains the terms and conditions of use of Mutual of Omaha Bank's Community Association Banking online and mobile payment service, which enables you to make a payment via a digital platform, whether through a website from a desktop computer or laptop, or a mobile device ("Payment Service"). This applies to your consent and election to make association dues payments, assessments and otherwise transact business via Community Association Banking's Payment Service, including PropertyPay. This is an Agreement between you and Mutual of Omaha Bank's Community Association Banking division (hereinafter referred to as "Mutual of Omaha Bank"). You consent to be bound by the following terms and conditions and acknowledge receipt and understanding of these terms and conditions as a requirement of use of the Payment Service.

The words "we," "us," and "our" refer to Mutual of Omaha Bank and its affiliates. The words "you" and "your" mean you, the individual(s) or entity identified on the account(s), including others you permit to use the Payment Service. "Communication" means any statements, disclosures, notices, transaction history, and all other information related to the product, service or account.

At the bottom of the dialog are two buttons: 'No' and 'Yes'. The 'Yes' button is highlighted with a red circle.